



BOOKING FORM

N° CLIENT: _____

YOUR INFORMATION

NAME:		FIRST NAME:	
ADRESS:			
POST CODE:	CITY:	COUNTRY:	
TEL:	email:		

FAMILY COMPOSITION			CARS / PETS	
NAME	FIRST NAME	DATE OF BIRTH	Nb. of cars:	
			Licence Plate:	
			Nb. of pets:	

YOUR STAY

ARRIVAL DATE: / / 2021		DEPARTURE DATE: / / 2021	
RENTAL UNITS (from 3:30 PM onwards)		PITCH (from 3:30 PM onwards)	
Mobile-Home	<input type="checkbox"/> 3 pers. <input type="checkbox"/> 4 pers. <input type="checkbox"/> 4/5 pers. <input type="checkbox"/> 6 pers. <input type="checkbox"/> 6 pers. NEW	<input type="checkbox"/> Motorhome <input type="checkbox"/> Caravan <input type="checkbox"/> Tent	Size: m X m
Chalet	<input type="checkbox"/> 4 pers. <input type="checkbox"/> 6 pers. <input type="checkbox"/> 6 pers. NEW	Electricity <input type="checkbox"/> YES <input type="checkbox"/> NO	

RESERVATION BILL

TOTAL FOR STAY =	€	BOOKING FEES (only July - August) = 30 €
DOWN PAYMENT (30 %) =	€	OPTION: Cancellation Insurance = 20 €
TOTAL TO PAY =		€

PAYMENT:

Check

Chèques Vacances

Bank transfer (IBAN: FR76 1090 7004 5060 0217 9279 393 – BIC : CCBPFRPPBDX)

Credit Card N° Expiration date : / Cryptogram :

COMMENTS

SIGNATURE

SIGNED AT :	DATE :
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« I acknowledge that I have read the General Terms and Conditions (verso) and I accept them. »

Signature preceded by the handwritten mention "Read and approved"



GENERAL TERMS AND CONDITIONS (GTC)

Article 1 : APPLICATION The hereby GTC apply to all reservations made either for pitch or rental housing at the Camping de la Dune, a 3-star campsite with a capacity of 325 pitches according to the 1994 September, 23rd order. All communication must be made to: Camping de la Dune – Route de Biscarrosse – 33115 PYLA-SUR-MER.

Article 2 : CONFIRMATIONS Any given stay will become valid when receiving a written confirmation in addition of a 30% down payment. Remaining balance must be paid before a 30-day period preceding scheduled arrival date. Should a reservation be made less than a 30-day period before scheduled arrival date, the total amount will be charged. Approved means of payment are: personal and postal checks (French bank only), cash (maximum one thousand euros), filled in chèques vacances, wire transfers, credit cards (carte bleue, visa, mastercard). **IMPORTANT NOTICE:** no personal or postal checks accepted on site.

Article 3 : CANCELLATION No refund made due to late arrival or early departure. Cancellation policy rules are :

- More than 30 days before arrival date : booking fees + down payment will be retained.
- Less than 30 days before arrival date : total amount of stay + booking fees will be retained.

Subscription of an optional cancellation insurance is highly recommended (see Article 12).

All notifications must be made in writing (registered letter).

Due to natural disaster or administrative closure, Camping de la Dune might need to cancel a reservation. Only in such cases, all payments will be fully refunded.

Article 4 : NO SHOW 24 hours after your scheduled arrival date, and without notification, all reservations will be automatically cancelled. There will be no refund.

Article 5 : INSURANCE Camping de la Dune is not liable for all loss, stolen or broken personal items belonging to our customers. A personal liability insurance is mandatory for the entire length of the stay.

Article 6 : DEPOSIT Upon arrival, a 80 euros deposit will be kept to avoid disturbance of peace at night and will be returned at the end of the stay, providing all safety and internal rules are respected. Specifically for rental housing, an additional 220 euros deposit will be retained to cover all damages and cleaning services. At the end of your stay, this deposit will be returned providing a satisfactory inventory. Otherwise, any damaged or broken material will be fully charged and a fixed amount of 80 euros will be charged for cleaning. All deposits will be taken with a valid credit card, if not in cash. No personal check accepted.

Article 7 : WARNING A reservation is personal and not transferable unless approved in writing by Camping de la Dune. Unaccompanied minors are not allowed on premises except under adult supervision at all times.

Article 8 : PRICES All prices are « VAT included » and do not include Residence Tax (mandatory), environmental participation (mandatory) or cancellation insurance (optional).

Article 9 : CAPACITY Maximum number of persons on one pitch is 6. No additional person will be accepted.

Article 10 : COMPLAINTS All complaints must be completed in writing (registered letter) and sent to Camping de la Dune in a 30-day period after departure date. After this deadline, all complaints will be considered null and void.

Article 11 : JURISDICTION All cases involving Camping de la Dune will be under jurisdiction of courts located in Bordeaux.

Article 12 : OPTIONAL CANCELLATION INSURANCE Cancellation insurance is optional with a price of 20 (twenty) euros per stay and per pitch/rental housing. It must be paid in full on top of the down payment. Subscription is only available at reservation and covers all cancellation fees. Events covered by the cancellation insurance are (all items listed): death, hospital treatment, severe body injury, severe disease of the subscriber or spouse, parents or children; economic layoff of the subscriber or spouse; damages at personal residence resulting from fire damage, water damage, burglary, vandalism or natural disaster.

To be processed, cancellation of your stay must be done in writing (registered letter) within the next 5 days after the event took place. All demands must include documentary evidence. Amount paid for reservation will be fully refunded excluding management fees (55 euros) and cancellation insurance (20 euros per stay and per pitch or rental housing) if applied.

Article 13 : PRIVACY According to law, you have the right to access, modify, edit and delete all personal information (article 34 of the law “Informatique et Libertés” n°78-17 as of January 6th, 1978). To proceed, please write to: Camping de la Dune - Route de Biscarrosse - 33115 PYLA-SUR-MER.